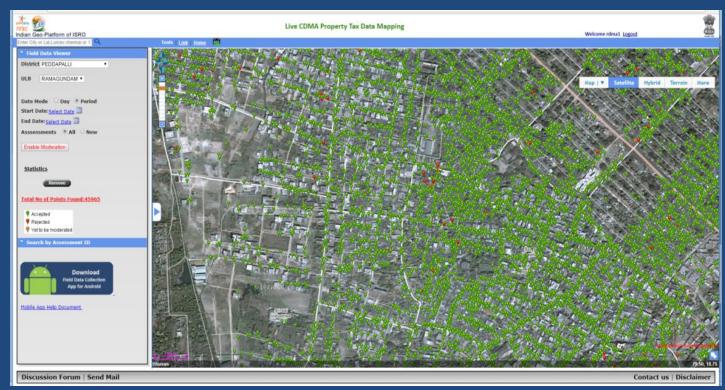




Commissioner & Director of Municipal Administration

EODB – TELANGANA (URBAN) Land Registry & Online services



Dr. T K Sreedevi I.A.S Director of Municipal Administration, GoT Oct 4th, 2017





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Partners in the endeavour >

Commissioner & Director of Municipal Administration		Inspector of Registration & Stamps Department (IGRS)		Revenue Department	
National Informatics Centre (NIC)		National Remote Sensing Centre (NRSC)		Administrative Staff Collage of India (ASCI)	
	Softech			Local dies	







PROPERTY REGISTRATION ENABLERS:

- Under EODB 2017, 64 reform action points are assigned to the Municipal Administration Department.
- One of the reform is of Property Registration Enablers. Under this reform the task was to-
 - □ Digitize Land Records, Property Tax records, Land Disputes and integration with sub registrar office.
- Accordingly, the Department successfully integrated the Land Records of Sub-Registrar Office with the property tax records and is hosted in public domain.
- □ By click of a button one can access records of property tax, owner name, building details, encumbrances, disputes if any and prohibited orders if any.
- □ This enables buyer to access complete details of the property in a single window.



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□ Integration of properties with GIS enabled photographs with details of owner, property tax, address and encumbrances, dispute and prohibited with the registration department database.



URL: http://125.18.179.57:8080/CDMA_TS_Dashbo ard/dashboard/assessmentTax.do

Sample assessment - khammam municipality – d.no.1-8-32

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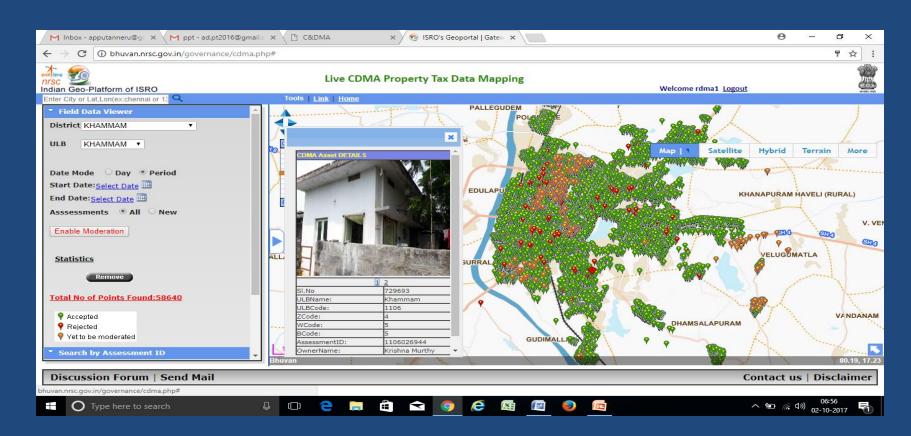


PROPERTY MAPPING:

- On part of Land Registry Enablers, the Department moved step ahead and endeavoured the mapping of all properties in all the Urban Local Bodies in the State.
- Under the said initiative, the Department has tie up with NRSC and derived a process for property mapping.
- NRSC has developed mobile application and trained the Municipal staff (Bill Collectors).
- The field staff with the help of mobile application geo tagged all the 12 lakh properties in the (72) Urban Local Bodies in two months period.
- The properties that are mapped are integrated with property tax records and sub registrar office.



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Url - www.cdma.telangana.gov.in

- -- dashboard
- --cdma data in bhuvan map
- --user id -- rdma1
- --password—rdma1@1239



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- During 2016, GIS based property tax assessment was made in 34 ULBs in the State.
- The initiative was made providing GIS based maps duly assigning unique number to each property.
- Basing on the unique number, each property was re-assessed.
- As a result a total of Rs.40 Crores revenue raised in these ULBs with 28.66% of increase without actually revising the tax rate.

Existing Assessments	Existing Demand	Modified Assessments		assessments	Revenue raised through new assts.	Total increased per year	% of increase
642091	13969.35	195594	1619.03	16355	382.45	4002.96	28.66





Impact – Siddipet

- Number of assessments before GIS is 21165 0
- Number of assessments after GIS is 25107. \mathbf{O}
- Number of assessments added during GIS survey is 3942. \mathbf{O}

Impact Nalgonda

Description	Property Tax (Rs)	Library Cess (Rs)	Penalty for unauthorised construction (Rs)	Total (Rs)
Under assessed				
increased income	11418370	950513.5	2007415.5	14375372
unassessed income	23359151.5	1868753	4824545.4	30052449.9
Total Increase	34777521.5	2819266.5	6831960.9	44427821.9





ONLINE SERVICES:

Under EODB the following services are also made online:

Online Services	Online payment services
Property Tax Assessment	Property Tax payments
Vacant land tax assessment	Vacant land tax payments
Trade License	Water Charges
Renewal of Trade License	
Advertisement permission	
Water tap Connection	
Road Cutting permission	
Mutation	
Online building permissions (DPMS)	

URL: www.cdma.telangana.gov.in -- dashboard



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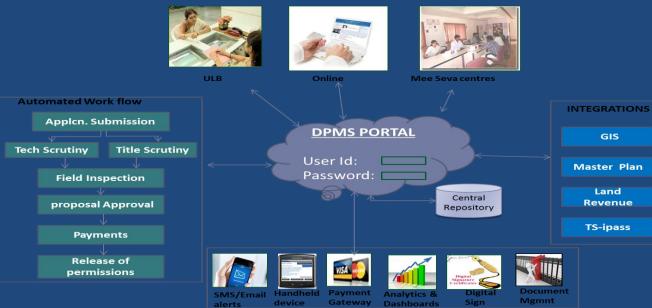
First of its kind - End-to-end solution

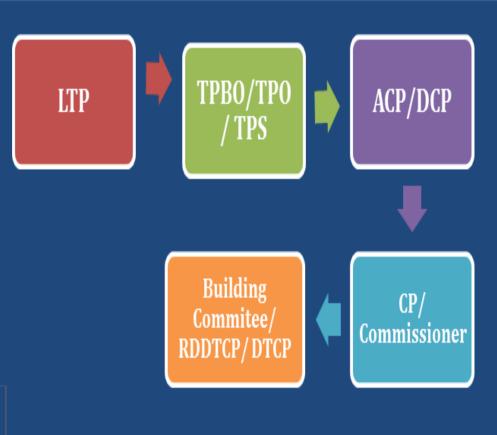
- Total On-line Solution from Application submission to Occupancy certification covering entire life-cycle
- Solution provides services not limited to Building permissions alone but also to
 - ✤ Layout permissions Open layouts
 - Layout permissions Gated communities
 - ✤ CLU along with integration into Government processes
 - ✤ NOCs
 - Occupancy Certificate(OC)
- Comprehensive inspection process with Mobile App based solution that ensure transparency of the processes
- Integrations into TS-ipass, Payment gateways, Master plan, Revenue records and SMS/Email servers along with digital signature authentication
- Bring a paradigm shift from Person centric to System centric service delivery with minimal manual intervention and least scope for interpretation of the regulations.
- ✤ It is implemented in all the ULBs (73) of Telangana



- Services in DPMS 0
 - **Building permissions** ____
 - Change of land use
 - Layout permissions ____
 - No objection certificates ____
 - Occupancy certificate _

Service delivery Centers



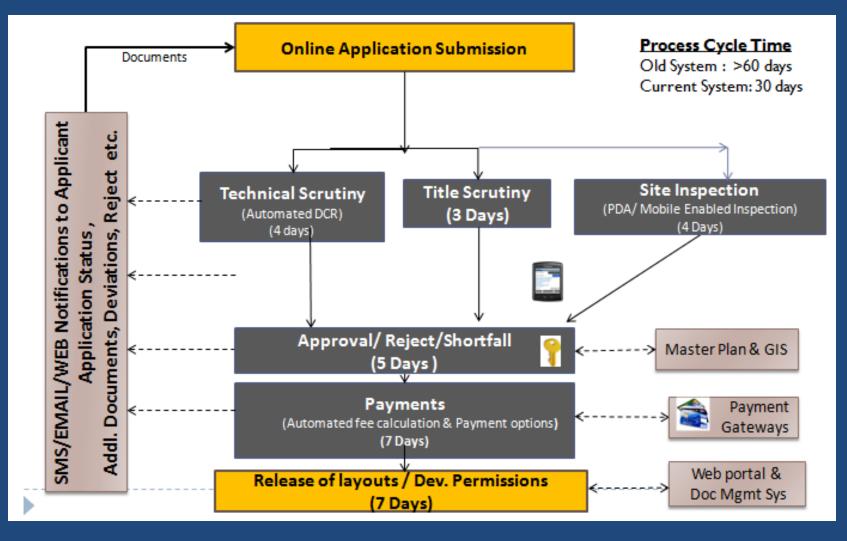




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ICT enabled DPMS Process flow





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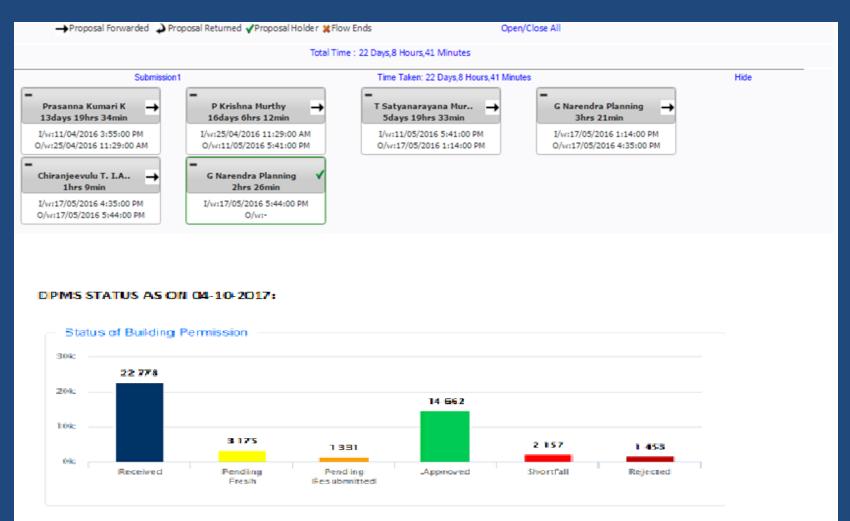
LearningBPR process at HMDA, GHMC

- Detailed BPR conducted for all permissions and the following recommendations were made:
 - 1. Single point for all citizen interactions Portal
 - 2. Reducing the workflow levels from 7 to 2-4 levels
 - 3. Reducing the process stages from over 14 to less than 4-6 stages
 - 4. Enabling Citizen Facilitation processes
 - 5. Removal of cyclical processes where there is no value add
 - 6. Removing discretion and interpretation of rules all these through ICT based solution



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Ease of Tracking File





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Thank You

For further queries contact Commissioner & Director of Municipal Administration http://cdma.telangana.gov.in/ cdma@cdma.gov.in